

# AT TOKYO's Sustainability

2023 (Issued in 2024)





# AT TOKYO's initiatives to achieve sustainability

## President's message

As a data center company, AT TOKYO has been diligent in ensuring the safety and peace of mind of our customers' businesses based on the core principle of zero-downtime operations. We operate a wide range of equipment that consumes significant amounts of energy, which is why we are deeply committed to environmental responsibility. To maintain the high level of service that we offer, we prioritize the safety and health of all our employees, fostering a work environment that supports both their physical and mental well-being. AT TOKYO will continue to advance initiatives focused on ESG (Environment, Social, and Governance).



President & Chief Executive Officer  
**Tatsuya Izumida**

## Our basic policy and progress

AT TOKYO is committed to being part of a sustainable society in line with the 'SECOM Group Basic Sustainability Policy'.\* Our efforts have been recognized by EcoVadis, an international CSR rating agency based in France, which has awarded AT TOKYO the prestigious 'Platinum' rating in its 2023 survey. This rating is only granted to companies that are ranked in the top 1% of those assessed globally, reflecting the high quality of their sustainability management systems. In addition, we obtained ISO 45001 certification in 2023, and are dedicated to creating a comfortable work environment that promotes the physical and mental well-being of our employees. We remain focused on further strengthening our efforts to address sustainability challenges.



\*SECOM Group Basic Sustainability Policy  
[https://www.secom.co.jp/english/csr/download/pdf/SECOM\\_Group\\_Basic\\_Sustainability\\_Policy.pdf](https://www.secom.co.jp/english/csr/download/pdf/SECOM_Group_Basic_Sustainability_Policy.pdf)

### Achieving decarbonization and a circular society

As a data center company that consumes substantial amounts of energy, we are dedicated to advancing decarbonization initiatives and promoting a circular society, while fulfilling our responsibilities.

### Promoting a comfortable work environment and diversity

Our primary goal is to foster the well-being and happiness of all our employees through our business. We are focused on creating a safe and comfortable work environment where everyone can thrive.

### Becoming a company that is trusted by society

To ensure the continued operation of our data centers, which serve as vital telecommunications infrastructure for society, we are prepared to address a wide range of potential risks.

### For customers' businesses

We continuously improve our services to support our customers in growing their businesses.





## Achieving decarbonization and a circular society

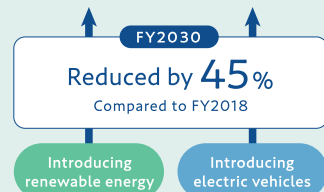
Communications traffic and power consumption continue to rise with rapid advancements in digitalization, so data center companies and their users are required to take even more proactive measures in order to achieve a sustainable and decarbonized society.

The SECOM Group has committed to the 'Carbon Zero 2045' initiative, aiming to achieve net-zero greenhouse gas emissions by 2045 for Scope 1 and 2 emissions across the entire group, with an interim goal of a 45% reduction in emissions by FY2030, compared to FY2018 levels (SBT certified). AT TOKYO, as a member of the group, will advance initiatives to achieve decarbonization targets. We also promote sustainable practices in procurement, waste reduction, and resource recycling, in alignment with the 'SECOM Group Environmental Policy'.\*

Through these efforts, we aim to contribute to a sustainable, decarbonized, and environmentally friendly society.

\*SECOM Group Environmental Policy  
[https://www.secom.co.jp/english/csr/download/pdf/SECOM\\_Group\\_Environmental\\_Policy.pdf](https://www.secom.co.jp/english/csr/download/pdf/SECOM_Group_Environmental_Policy.pdf)

### SECOM GROUP Carbon Zero 2045



## Initiatives to reduce greenhouse gas emissions

### Commitment to renewable energy

The SECOM Group has joined RE100 and is committed to ensuring that 100% of the electricity used in its business activities comes from renewable energy by 2045. To achieve this goal, we are actively promoting the use of renewable energy across our operations. Since April 2024, the source of electricity used by our data centers in Tokyo has been classified as renewable energy through the acquisition of FIT non-fossil certificates as standard. In addition, we have signed an off-site physical corporate power purchase agreement (PPA), through which a portion of the electricity used at AT TOKYO's Data Center #3 (DC3) is directly supplied by green power.

### Greenhouse gas emissions

In FY2023, AT TOKYO's greenhouse gas emissions totaled 357.93 t-CO<sub>2</sub> for Scope 1, and 48,227.54 t-CO<sub>2</sub> for Scope 2 (based on market standards). To further reduce carbon emissions for companies utilizing our data centers, we will continue to pursue various sustainability initiatives.



Off-site physical corporate PPA and solar power generation equipment

## Initiatives for effective use of water resources

### Reuse of boiler blowdown water

We are committed to reduce water consumption by reusing cooling water (boiler blowdown water) used to process heat generated in data center server rooms. In FY2023, we successfully reused a total of 30,274m<sup>3</sup> of cooling water that would otherwise have been disposed of.

Boiler blowdown water reuse rate in FY2023

	CC1	CC2	Total
Boiler blowdown water	45,049m <sup>3</sup>	60,185m <sup>3</sup>	105,234m <sup>3</sup>
Recycled water	15,732m <sup>3</sup>	14,542m <sup>3</sup>	30,274m <sup>3</sup>
Reuse rate	34.9%	24.2%	28.8%

### Promoting water conservation

In addition to installing automatic faucets in the restrooms at all our centers in Tokyo, we have implemented waterless toilets at AT TOKYO Chuo Center #2 (CC2). At AT TOKYO Chuo Center #3 (CC3), we have introduced water-saving taps and flush tank toilets designed to conserve water. Furthermore, CC3 uses a sealed cooling water system for air conditioning, which significantly reduces evaporation into the atmosphere, resulting in substantial water savings.

### Management of WUE<sup>\*1</sup>

Since FY2022, we have been tracking and managing WUE for each data center. While evaluating the absolute value of WUE is challenging due to significant variations in water usage based on the method of heat source, we continue to monitor these metrics and assess its performance by comparing it with historical data or PUE.<sup>\*2</sup>

WUE comparison for FY2022 and FY2023

	CC1	CC2
FY2022	2.03	2.03
FY2023	2.16	2.03

<sup>\*1</sup> Water Usage Effectiveness (WUE): The annual water usage in data centers divided by the energy consumption of IT equipment.

<sup>\*2</sup> Power Usage Effectiveness (PUE): The annual power consumption in data centers divided by the energy consumption of IT equipment.



## Promoting a comfortable work environment and diversity

We are dedicated to fostering a work environment where everyone feels motivated and supported. We promote a healthy work-life balance, enhance our training systems, and facilitate remote work options to ensure positive and flexible workplace.

We are also accelerating initiatives to promote diversity in our workforce, offering flexible work styles to accommodate diverse needs.

In addition, we prioritize Occupational Safety and Health initiatives by obtaining ISO 45001 certification and conducting regular safety patrols. These initiatives help instill a culture that values the safety and well-being of both our employees and partner companies, creating a workplace where everyone can work comfortably and healthily.



## Diversity and human resources development

### Support for work-life balance

To create a comfortable and supportive work environment, we have established a childcare leave system that can be utilized until a child turns three years old, along with a shortened work-hour system available until the child completes their third year of elementary school. We also offer individual support for expecting parents, including personal interviews and the creation of an in-house handbook.

Additionally, we have introduced a leave system and financial subsidies for infertility treatments, and in 2023, we held a seminar to raise awareness and deepen understanding within the workplace.

Furthermore, we actively encourage our employees to take advantage of the various types of leave available to them.

**Childcare leave acquisition rate and average number of paid leave days taken in FY2023**

Childcare leave acquisition rate*		Average number of paid leave days taken
Male 92.8%	Female 333.3%*	14.3 days

\*Calculated based on the method defined in the Ministry of Health, Labor and Welfare, including employees who gave birth more than two years ago and took childcare leave in the previous year.

### Comprehensive training system

We offer numerous opportunities for employees to develop diverse skills, helping them expand their knowledge and capabilities as professionals. This approach allows us to integrate diverse values and talents, ultimately enhancing our collective performance as a team.



Level-based in-house training

### Facilitating remote work

As part of our efforts to promote work-life balance, we have introduced a remote work system that allows employees to choose their preferred work location. They can now work from home, their hometown, or while traveling.

## Occupational safety and health

### ISO 45001 certification achievement

Driven by our commitment to prioritizing the safety and health of all our employees and partner companies, we promote a comfortable work environment and support the physical and mental well-being of our workers.

Since 2023, we have enhanced our Occupational Safety and Health Management Systems, and have obtained ISO 45001 certification for our head office, Chuo Center (CC1), Chuo Center #2 (CC2), Data Center #2 (DC2), Data Center #3 (DC3), Kansai Chuo Center (KC1), and Kansai Data Center #3 (KC3) (as of October 2024).



### Initiatives for occupational safety and health

To identify, reduce, and eliminate potential risks in the workplace and on-site, the Safety and Health Committee works closely with relevant departments to conduct safety patrols and enhance the work environment while maintaining communication with partner companies.

We also promote efforts to eliminate potential work-related accidents by offering various safety and health education programs aimed at improving employees' safety awareness and encouraging them to view any accident as a personal responsibility.



Hazard awareness meeting before work



Hazard awareness training





## Becoming a company trusted by society

Based on our company philosophy of 'providing information and communications infrastructure to support the foundations of society,' we are committed to remaining a company that our customers can trust.

We have established 'Corporate Ethics Action Guidelines' aligned with our 'Basic Policy for Internal Control Systems' to promote employee compliance throughout the organization. Additionally, we have implemented an information security and personal information protection management system to safeguard information, which is one of our customers' most valuable assets.

In relation to business continuity risks, we are committed to conducting reliable and transparent corporate activities, including the establishment and operation of a 'Business Continuity Management (BCM)' system.



## Initiatives to improve compliance

### Support desk

We provide a support desk for employees, including retirees within one year of retirement, to report any behavior that violates or poses a risk of violating company laws, regulations, or corporate ethics. The reported issues are reviewed and discussed by the Corporate Ethics Committee.

### Employee education

We hold an annual corporate ethics seminar for all employees to share important information on corporate ethics and ensure adherence to the SECOM Group Code of Employee Conduct, thereby promoting effective organizational management.

#### Corporate ethics seminar attendance rate in FY2023

Attendance rate for corporate ethics seminar
100%



Corporate ethics seminar

## Information security

### ISO 27001 certification achievement

We have implemented an information security and personal information protection management system.

In addition to obtaining Privacy Mark certification, our head office and data centers (excluding Chuo Center #3) have achieved ISO 27001 certification as of October 2024.

We set annual goals and provide ongoing training on information security and personal information protection to all employees.

#### Participation rate for information security and personal information protection training in FY2023

Participation rate for information security training	Participation rate for personal information protection training
100%	100%

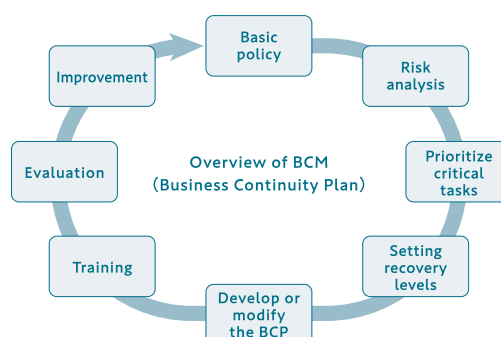
## Emergency response

### Initiatives for business continuity

As a company that supports social infrastructure, we have established and maintain a 'Business Continuity Management (BCM)' system to protect human life and safety, and minimize the impact on society in the event of a natural disaster, such as an earthquake, volcanic eruption, or any other crisis that could significantly disrupt our operations.

We conduct risk analysis related to business continuity twice a year. For identified risks, we develop preventive and mitigation measures, along with detailed responses (BCP: Business Continuity Plan) to restore and maintain business operations.

Additionally, we hold company-wide BCP training once a year to ensure its effective implementation.



## For our customers' businesses

To meet the growing demand for data centers, cloud connectivity, and BCP solutions, AT TOKYO is expanding its network of branches nationwide, with a focus on Tokyo and Osaka, by leveraging our superior connectivity and zero-downtime operations to ensure reliable service.

In addition, our flexible on-site operational services and Customer Portal — designed to foster co-creation among our customers — have received high praise from them.

We remain dedicated to supporting the growth of our customers' businesses 24/7, 365 days a year, by opening new centers, expanding services and flexibility, and continuously improving operations.



## A sustainable next-generation data center with excellent connectivity

### AT TOKYO Chuo Center #3 (CC3)

AT TOKYO Chuo Center #3 (CC3) is a new data center powered by virtually 100% renewable energy.

This facility primarily serves as an interconnection base for public clouds, IXs, and partner companies, while also being fully equipped to meet large-scale demands, such as AI and hyperscaler needs.

Located in the Shibaura/Shinagawa area of Tokyo, one of Japan's foremost network hubs, CC3 offers seamless connectivity to other AT TOKYO data centers via communication cables that traverse the Port of Tokyo.



AT TOKYO Chuo Center #3 (CC3)

## We create services with our customers

### Flexible response with on-site operation services

We offer a wide range of flexible on-site operational services in both Japanese and English. Our motto is "Flexible services to meet our customers' needs."

In particular, our Remote Hands Service is available 24/7, 365 days a year, to promptly respond to customer requests. This service handles not only urgent tasks but also more delicate ones, such as receiving packages, and has earned positive feedback from our customers worldwide.



On-site operational services

### ATBeX\* co-created with our connection partners

We developed the ATBeX service to provide flexible interconnection between mega clouds, network operators, data centers, and more. Our connection partners contribute blog articles on the ATBeX Portal website. We also host ATBeX Meetings, where partners can meet face-to-face. ATBeX aims to be an interconnection service that connects not only networks but also fosters collaboration among connection partners.

\*AT TOKYO Business eXchange



### ATBeX Portal website

Please scan this 2D code.



# INTERVIEWS

AT TOKYO's sustainable initiatives, shared through the voices of our employees.

## For sustainable data center operations

We are continuously exploring ways to minimize our environmental impact and contribute to a sustainable future. Our efforts to reduce CO<sub>2</sub> emissions have been furthered through various initiatives, including the use of renewable energy and improvements in energy efficiency. We also focus on the effective use of water resources, optimizing cooling systems, and reusing water. These achievements are made possible through

the dedication of every employee and the adoption of innovative technologies. This is why we are committed to providing an environment where our employees can perform at their best and drive sustainable data center operations.

**Hajime Takesawa**

Executive Officer,  
Deputy Director Corporate Planning Division General Manager,  
Sustainability Department, Strategic Planning Division



## Creating a comfortable work environment for all employees with our well-developed internal systems

I was the first person in the sales department to take paternal leave. At the time, taking childcare leave while working on the front lines of sales required a great deal of courage. However, with the support of management and colleagues, I was able to take the leave.

AT TOKYO offers a variety of working styles, such as flextime, remote work, and life support leave (for childcare or elder care), making it easier to

balance career and personal responsibilities. After returning from my leave, I noticed that the work environment had become more supportive, with more men in my department also taking childcare leave.

**Akira Saito**

Chief of the Social Infrastructure Industry  
Sales Department, Account Sales Division



## Experiencing the workplace diversity every day

Since joining AT TOKYO after graduating from university, I have been part of a business that plays a vital role in society, and this gives me a strong sense of pride.

Many women, including myself, are actively working in technical roles at data centers, and some of my colleagues are from other countries. I believe the work environment here is welcoming and inclusive for all. While many companies and

the government are currently focusing on diversity initiatives, I feel that AT TOKYO has naturally embraced diversity, almost without fully realizing it. I hope to continue working here long term and aspire to be someone who is valued and needed by the organization.

**Hanako Ito**

Leader of the Operation Service Group,  
Solution Division



## Pursuing righteousness in a fair and honest manner

AT TOKYO, while developing its data center business — essential infrastructure in the information society — adheres to the spirit of the law, and places fair and honest business practices at the core of its operations. Specifically, the Corporate Ethics Committee, chaired by the president, formulates and implements action plans related to corporate ethics, including compliance. Each employee is encouraged to engage in continuous learning to effectively practice 'the

pursuit of righteousness' in accordance with the SECOM Group Code of Employee Conduct.

This 'righteousness' refers to what is right for society or for individuals, and it evolves with the times. Therefore, it is important to constantly heighten our awareness of it.

**Koji Yaguchi**

General Manager of the General Affairs Department,  
Corporate Planning Division





AT TOKYO will continue to uphold a strong commitment to energy conservation and environmental responsibility as a provider of communications infrastructure that supports the foundations of society.

At the same time, we will consistently strive to remain a trusted and valued data center provider for our customers.



<https://www.attokyo.co.jp/>



**AT TOKYO Corporation**

5-6-36 Toyosu, Koto-ku, Tokyo, Japan  
TEL:03-6372-3500 FAX:03-6372-3009 Mail:at-sales@attokyo.co.jp

